

Tom Léger

AI Enablement Lead · Full-Stack Builder

New York, NY · 646-944-5494 · tomleger@gmail.com · tomleger.dev · github.com/legertom · linkedin.com/in/tomleger3000

AI Enablement Lead at Clever (EdTech, 44M+ users, high-security SSO environment), reporting to the VP of Strategy & Operations. I do both halves of enablement: I build full-stack AI applications with quantified ROI, and I train AI Leads in every department to rebuild their own workflows. 3.5 years daily in Claude Code, Cursor, Codex, Antigravity, and Warp; 15+ years shipping software before that.

AI & TECHNICAL SKILLS

AI-native development: Claude / Claude Code, Cursor, Codex, Antigravity, Warp · agentic workflows · prompt & context engineering · LLM API integration · AI training & enablement program design

Full-stack: JavaScript/TypeScript, Python, Ruby, PHP · React, Next.js, Node, Rails, Flask · PostgreSQL, MySQL, MongoDB

Platform & identity: SSO/IDM (SAML, OAuth) · GCP, AWS, Vercel, Docker, CI/CD · high-security, compliance-bound environments (EdTech student data, HIPAA)

Go-to-market tools: Zendesk, Salesforce, JIRA, Confluence, Slack · Figma

EXPERIENCE

AI Enablement Lead · Clever, Inc. (EdTech · 44M+ users · SSO/security-critical) — 2026 – Present

- Own execution of Clever's company-level Internal AI Roadmap across a 300-person org, reporting directly to the VP of Strategy & Operations — the dedicated resource behind a company KR for AI adoption: 45+ documented use cases, 15 with confirmed positive ROI.
- Run the AI Leads champion program in every department — workflows rebuilt with AI to 95% reliability, production-grade rather than demo-ready — alongside company-wide L&D, office hours, and AI Build Days.
- Built **The AI Exchange**, Clever's internal AI marketplace: employees publish and discover the tools, workflows, and prompts they've built, via semantic search and a catalog-grounded AI concierge. Shipped v1 in ~1 month.
- Built **Casespace**, the program's system of record — a use-case casebook and live KR scoreboard with a Claude-powered coach and an MCP server, so AI Leads file use cases directly from Claude Code.
- Shipped **Formula Studio**, a workbench for Clever's IDM formula language — playground, visualizer, training, REST + MCP APIs, and an AI assistant that only proposes locally verified formulas, with fail-closed spend caps and a documented threat model.
- Built a citation-first RAG assistant over Clever's docs, a remote MCP server used from Claude, VS Code, and Cursor, and **PMAT** — a 21-lesson course in a format I designed where Claude Code itself is the LMS.
- Authored the Clever AI Playbook — the foundation of the 2027 AI strategy.

Technical Support Specialist · Clever, Inc. — 2024 – 2026

- Built AI-powered internal tooling adopted across CS: **SSO Explorer** (a Clever app for troubleshooting complex SSO workflows), **formulastudio.net** (IDM training program), and **exampledistrict.com** (demo district generator) — cutting integration-validation and troubleshooting time for the whole team.
- Authored a 50+ step Infinite Campus API sync-conversion guide that accelerated team proficiency on Clever's most complex API workflows and standardized customer implementations.
- Delivered white-glove support to high-touch districts through complex sync conversions and premium launches — 98.5% CSAT in H1 2026.

Full-Stack Software Engineer · Freelance — 2022 – 2024

- Led a 5-engineer team building an accessible bespoke CMS for a special-needs childcare platform (Next.js, Flask, PostgreSQL, Vercel).
- Shipped a production AI image-generation and management application — React + Firestore on GCP with Docker for high availability.

Patient Services Analyst / Client Navigator II · NYC Health + Hospitals, Kings County — 2020 – 2022

- Automated executive patient-data reporting inside HIPAA constraints, cutting processing from 3 hours to 10 minutes; led the Press Ganey feedback-system implementation.

- Supervised a 20-person COVID-era operations team; process redesign raised first-attempt call-routing accuracy from 25% to 95%, quadrupling service capacity.

Digital Solutions Architect · Further (Agency) — 2013 – 2020

- Built data-driven growth campaigns for clients including Ripple Glass (9× service usage), Brains For the Cure (20× community engagement), and Bombora Vodka (+30% in-store sales in 6 months).

Senior Project Manager · The Translation Department, Inc. — 2007 – 2013

- Automated the sales and quoting process with a custom C# application (85% less manual work), built a PHP project-management tool, and helped drive 60% YoY growth while the company expanded to 4 cities.

EDUCATION

MFA, Creative Writing · Goddard College

BA, English Literature · New York University